



Terms and conditions

Office Hours:

ALS Limousine, Inc. (ALS) proudly provides 24 hours 7 days/week transportation service to its clients.

Rates

8-10 Passengers: \$70.00/hr | SUV: 70.00/hr | 6 Passengers: \$60.00/hr | Town Car: \$50.00/hr.

All rates are subject to change without prior notice.

Gratuity

ALL FARE PRICES QUOTED TO CUSTOMER DO NOT INCLUDE ANY DRIVER GRATUITY.

Our gratuity rate is **20%** which will be added to the total amount of the service used. ALS Limousine, Inc. assumes no responsibility for any additional tips, paid directly to the driver.

Billing

All charges incurred are billed to the customer's credit card, unless specified otherwise.

ALS accepts the following credit cards:

• American Express • Discover • MasterCard • Visa. Applicable taxes will be charged as required.

Deposit

ALS requires a \$200.00 non refundable for any reservations related to the Entertainment Industry (Academy Awards, Golden Globe etc...)

Cancellation Policy

Reservations can be cancelled 4 hours prior to pick up time. Any cancellations within that period are subject to full payment of the fare.

Waiting / Garage / Travel time

ALS provides a 15 minute complimentary waiting time for all pickups. Customer will be charged \$10.00 for each additional 15 minutes thereafter. Any reservation exceeding 20 miles from our office location is subject to Travel time charge. Please contact our offices for more information.

Out-of-Pocket Charges

Customer is responsible for reimbursement of all out-of-pocket charges incurred by driver during course of service. Although no actual cash outlay is required, the charges will be itemized on voucher at conclusion of service, and added to customer's final invoice. These charges include:

- Actual tolls incurred on roadways
- Airport fees
- Parking (ex. Concerts, Sporting Events, Airport Parking for Meet/Greet Services)
- Cell-phone usage

Online Reservations

2118 Wilshire Blvd. #251 Santa Monica, CA 90403

Office: 310-338-0000 Fax: 310-568-0766

www.alslimo.com

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ALS accepts online reservation via its web page: www.alslimo.com/reserve. Your reservations will be confirmed via telephone or email by ALS immediately after it has been received. ALS can not be held responsible for unconfirmed reservations via email or phone. The reservation is void if not confirmed within 30 minutes during normal office hours and 4-8 hours during after hours.

Personal Belongings.

It is understood that ALS assumes no responsibility for personal belongings left in vehicle during or after the rental period, even if the chauffeur agrees to “watch” the belongings.

Damage to the limousine.

The following charges will be assessed for damages to the limousine:

- Missing or broken glasses: \$15 per glass
- Missing or broken decanters: \$50 per decanter
- Cigarette burns: \$250 per hole
- Spillage or Vomit: \$100

Other damage (per discretion of management, Client responsible for actual repair cost)
If repair to the limousine requires the vehicle to be put in a repair shop, the client will be responsible for \$400 each day the limousine is out of commission.

Other Policies and Guidelines.

Please remember to treat your chauffeur as a professional who is responsible for your safety and well being while you are in the limousine. If the limousine leaves the premises at client’s request, ALS assumes no responsibility for any delays and

Adherence to the above guidelines will insure a safe, enjoyable limousine experience.